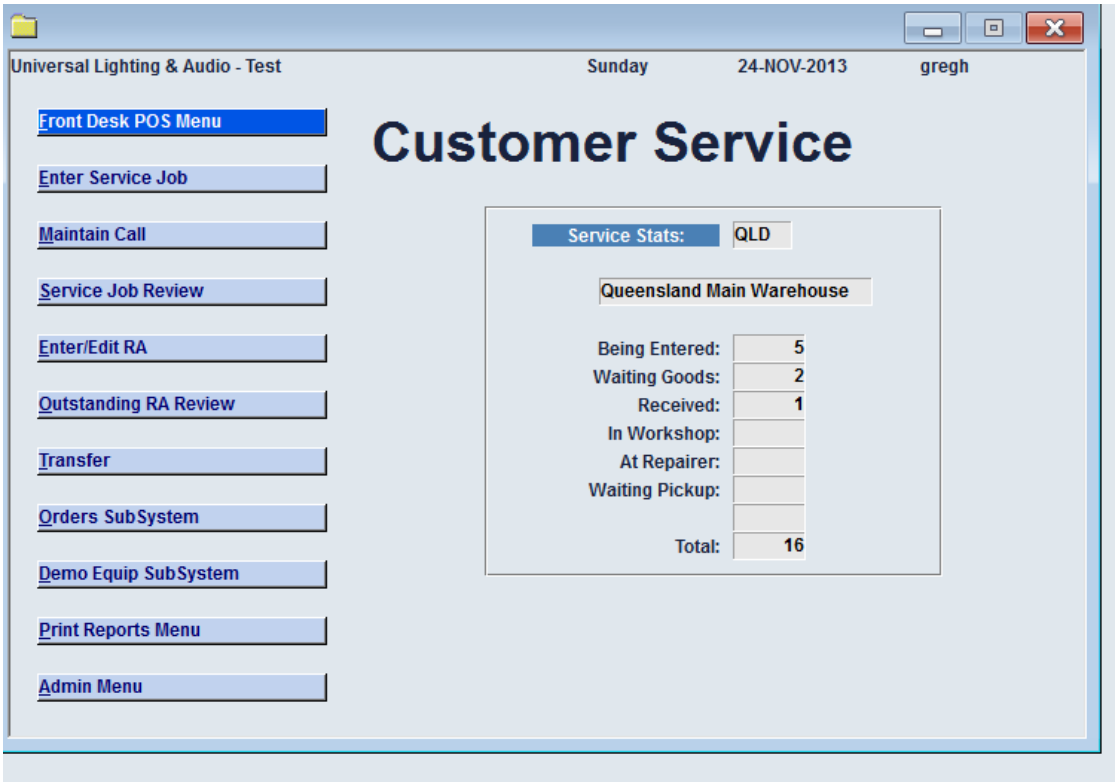
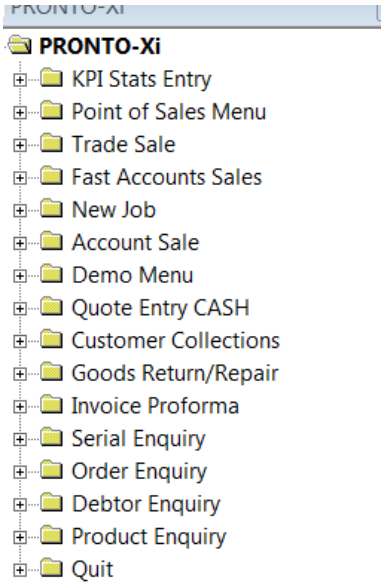
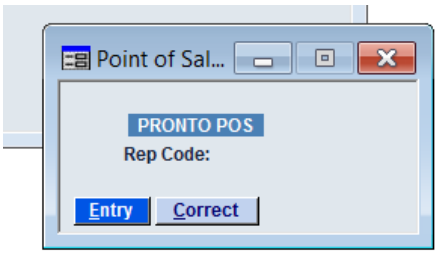
Customer Service Front Desk Functions Ver 20

Manage all aspects of a service/repair department.

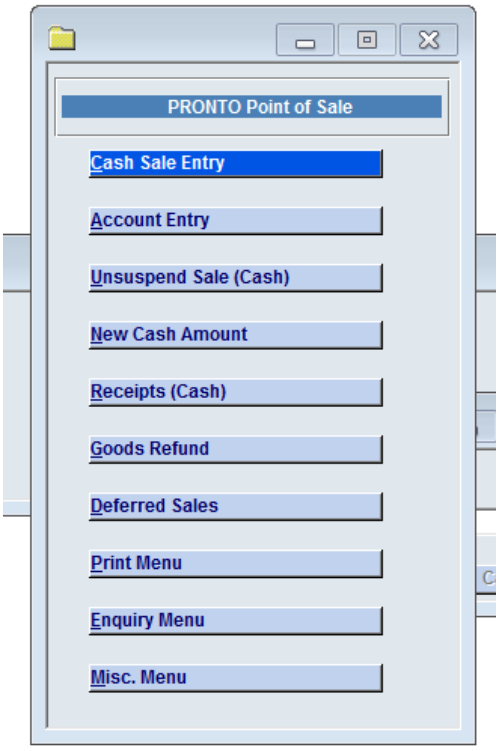


Front Desk Point of Sales Functions

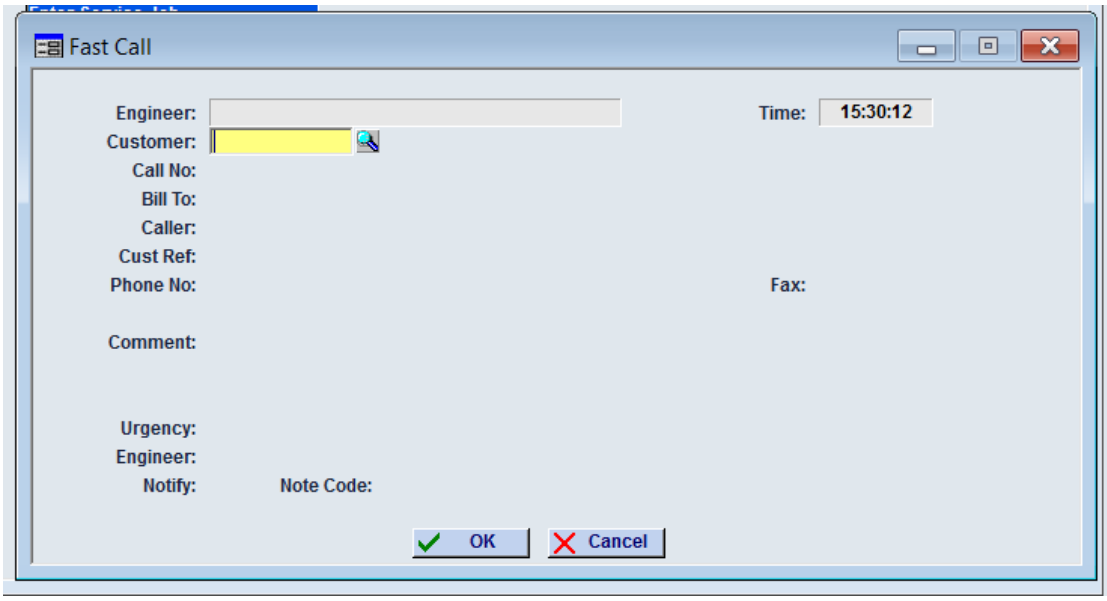




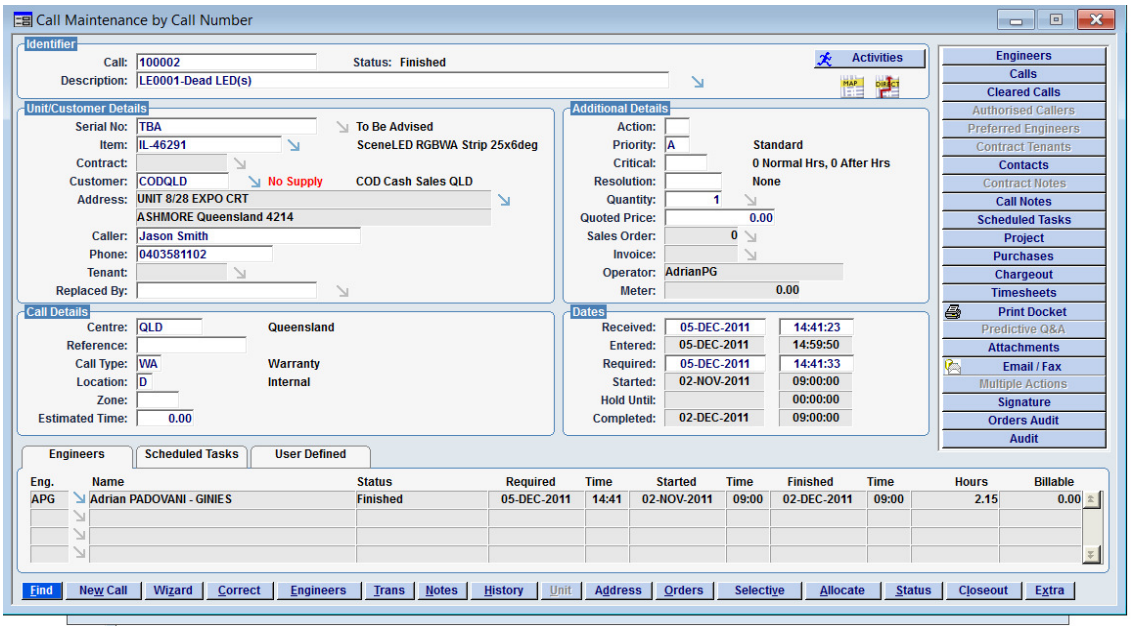
Point of Sales Menu Options



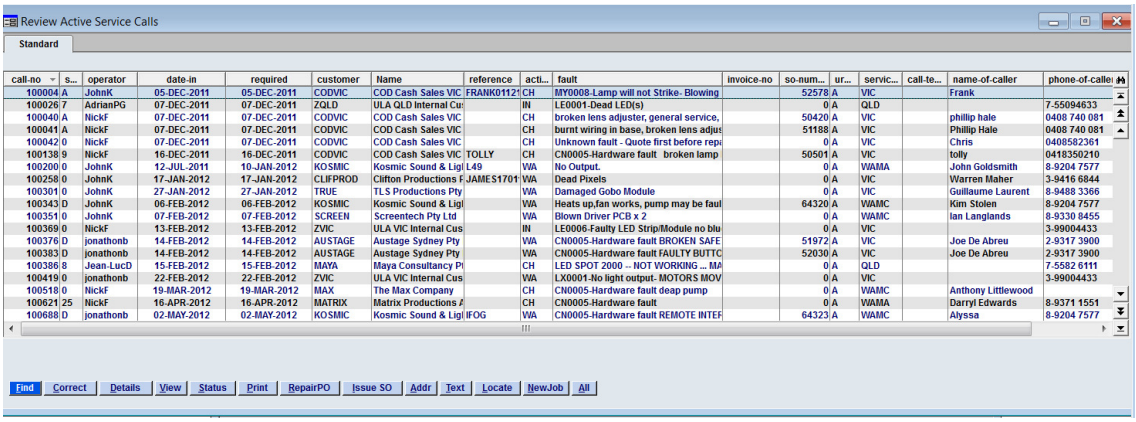
New Fast Service Call Entry



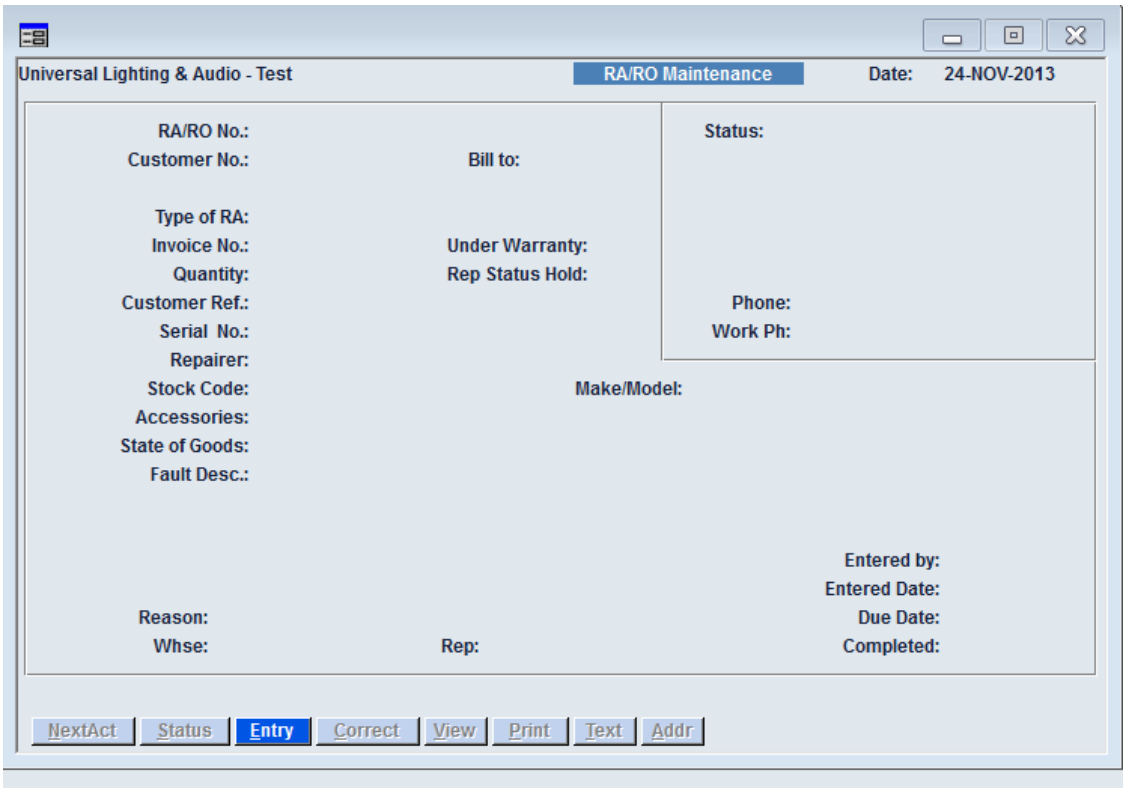
Service Call Maintenance and Closeout



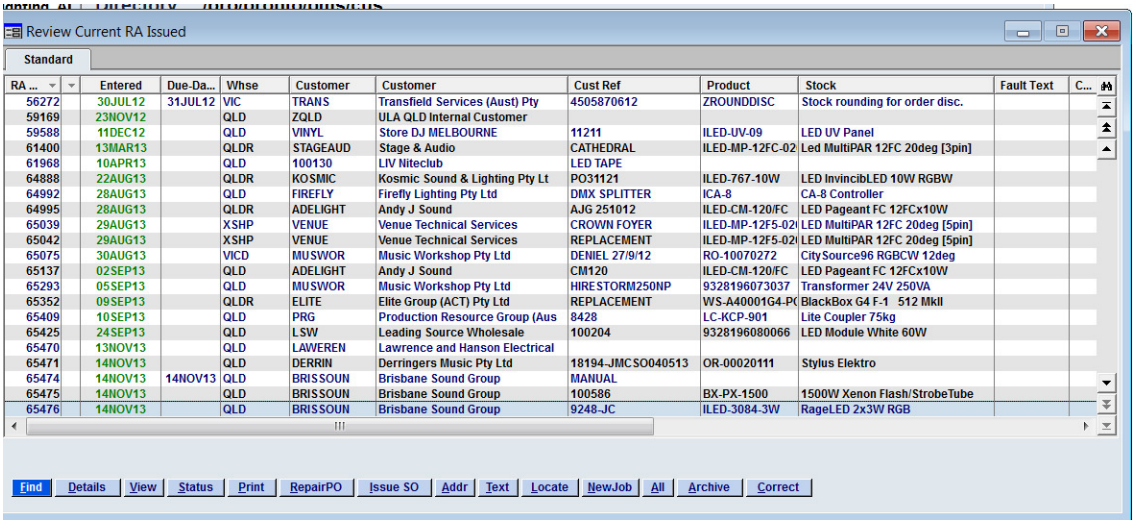
Review Open/All Service Call's



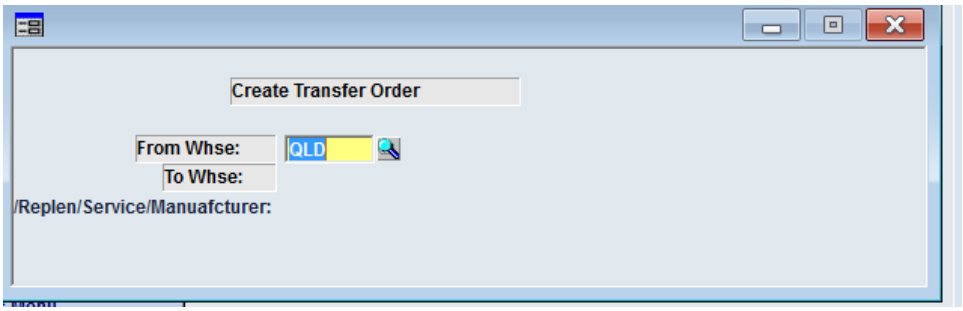
Enter/Edit Return Authority or external Repair Order



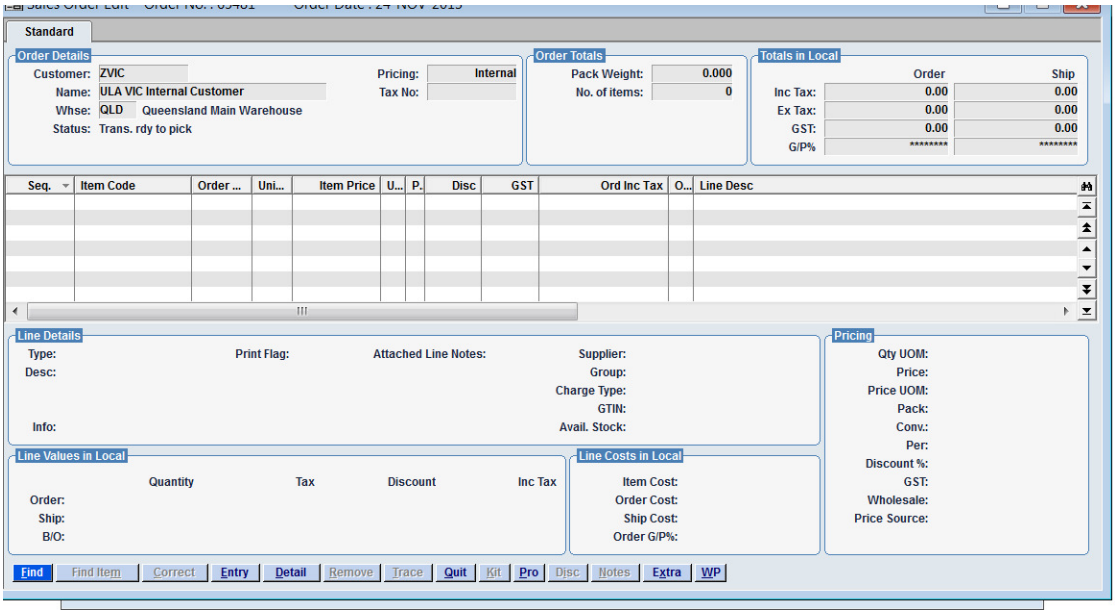
Review/Edit Open/All Return Authorities



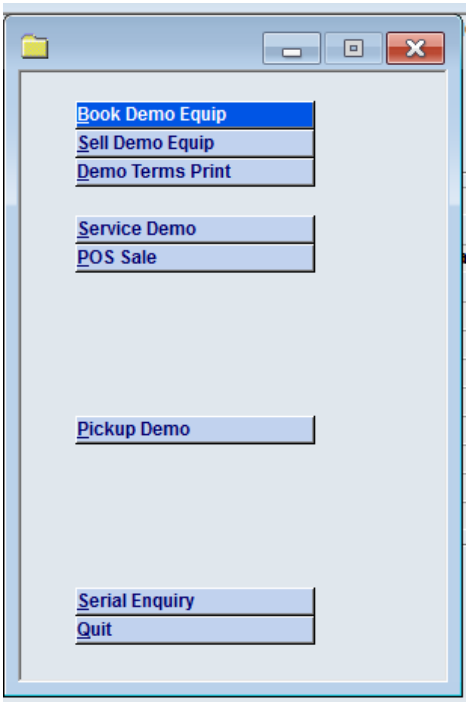
Fast Create Transfer (Internal or Replenishment or External)



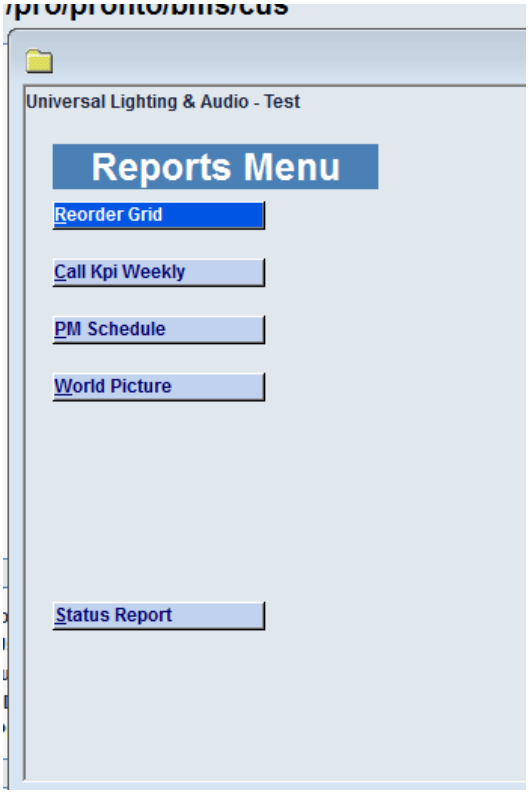
Entry/Edit via Normal Sales Order Lines



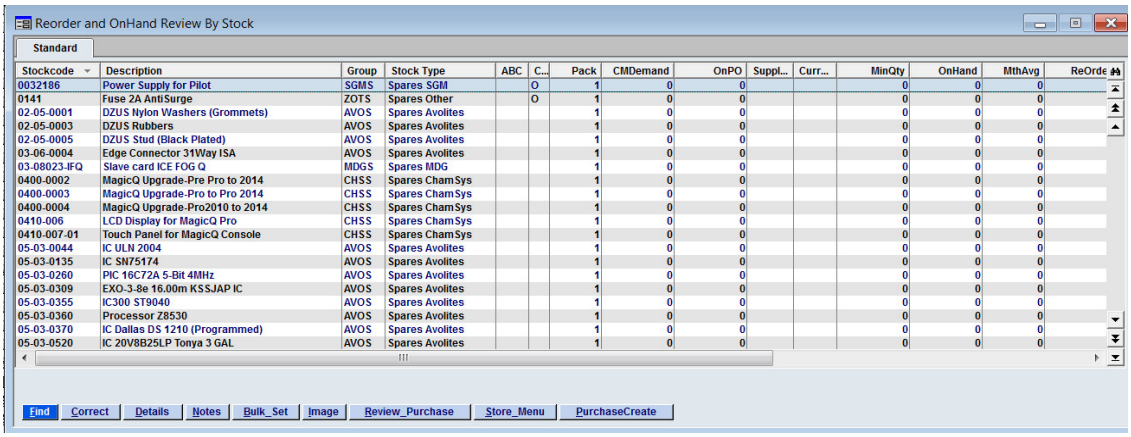
Manage Loan Equipment and Review Open Loan/Demo Orders



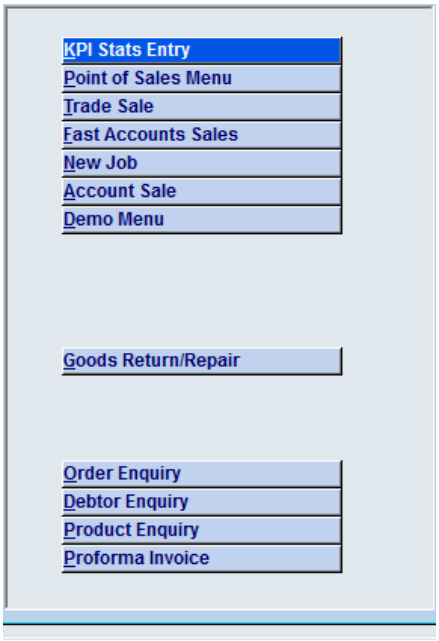
Service and Front Desk Reporting and KPI reviews

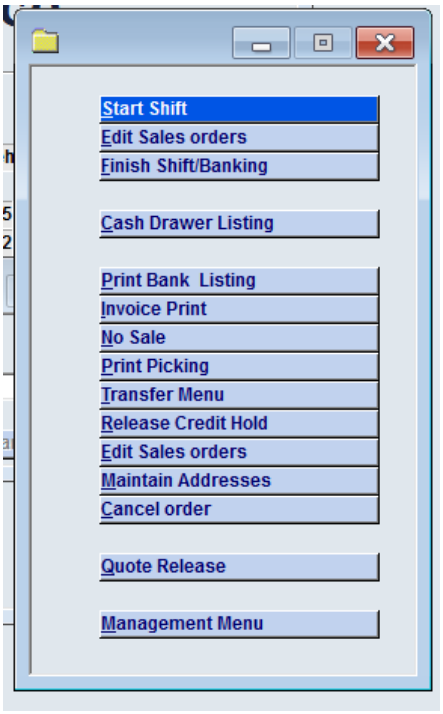


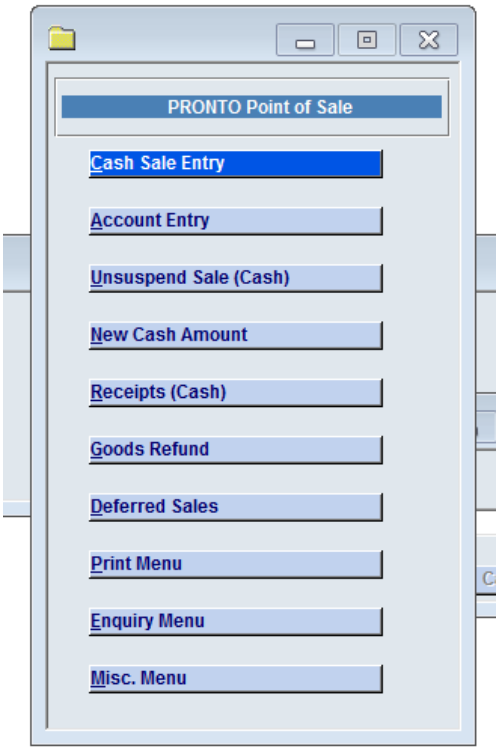
Store and Van Replenishment Review and Functions



Stockcode	Description	Group	Stock Type	ABC	C...	Pack	CMDemand	OnPO	Suppl...	Curr...	MinQty	OnHand	MthAvg	ReOrde
0032186	Power Supply for Pilot	SGMS	Spares SGM		O	1	0	0			0	0	0	
0141	Fuse 2A AntiSurge	ZOTS	Spares Other		O	1	0	0			0	0	0	
02-05-0001	DZUS Nylon Washers (Grommets)	AVOS	Spares Avolites			1	0	0			0	0	0	
02-05-0003	DZUS Rubbers	AVOS	Spares Avolites			1	0	0			0	0	0	
02-05-0005	DZUS Stud (Black Plated)	AVOS	Spares Avolites			1	0	0			0	0	0	
03-06-0004	Edge Connector 31Way ISA	AVOS	Spares Avolites			1	0	0			0	0	0	
03-08023-IFQ	Slave card ICE FOG Q	MDGS	Spares MDG			1	0	0			0	0	0	
0400-0002	MagicQ Upgrade-Pre Pro to 2014	CHSS	Spares ChamSys			1	0	0			0	0	0	
0400-0003	MagicQ Upgrade-Pro to Pro 2014	CHSS	Spares ChamSys			1	0	0			0	0	0	
0400-0004	MagicQ Upgrade-Pro2010 to 2014	CHSS	Spares ChamSys			1	0	0			0	0	0	
0410-006	LCD Display for MagicQ Pro	CHSS	Spares ChamSys			1	0	0			0	0	0	
0410-007-01	Touch Panel for MagicQ Console	CHSS	Spares ChamSys			1	0	0			0	0	0	
05-03-0044	IC ULN 2004	AVOS	Spares Avolites			1	0	0			0	0	0	
05-03-0135	IC SN75174	AVOS	Spares Avolites			1	0	0			0	0	0	
05-03-0260	PIC 16C72A 5-Bit 4MHz	AVOS	Spares Avolites			1	0	0			0	0	0	
05-03-0309	EXO-3-8e 16.00m KSSJAP IC	AVOS	Spares Avolites			1	0	0			0	0	0	
05-03-0355	IC300 ST9040	AVOS	Spares Avolites			1	0	0			0	0	0	
05-03-0360	Processor Z8530	AVOS	Spares Avolites			1	0	0			0	0	0	
05-03-0370	IC Dallas DS 1210 (Programmed)	AVOS	Spares Avolites			1	0	0			0	0	0	
05-03-0520	IC 20V8B25LP Tonya 3 GAL	AVOS	Spares Avolites			1	0	0			0	0	0	




Start Shift
Edit Sales orders
Finish Shift/Banking
Cash Drawer Listing
Print Bank Listing
Invoice Print
No Sale
Print Picking
Transfer Menu
Release Credit Hold
Edit Sales orders
Maintain Addresses
Cancel order
Quote Release
Management Menu



.end as at 20dec2018